"Our approach always centers on the engagement between two human beings, and no one is ever labeled by their circumstance. We don't take care of a victim of domestic violence or an addicted person or someone living with mental illness. We just take care of *people*."

TERE PETTITT, President and CEO, Volunteers of America–Greater New York

"Before I came to be a peer counselor, I was unemployable and suicidal. Working with other vets, I began to see my role as someone who could help clients find value in themselves despite their trauma. When I go to sleep I know I've done something to help a fellow vet...and that makes all the difference."

TITUS, Battle Buddy Bridge Veteran Peer Specialist

"I carefully assess the organizations I support as a donor. VOA-GNY does the work I care about most. Like me, they want to make sure everyone has a place to call home, that everyone is cared for who cannot care for themselves."

SANDRA ATLAS BASS, who has made more than 100 gifts to VOA-GNY over three decades

Last year, we helped many thousands in and around New York City envision a different future, including:

CHILDREN IN SHELTERS RECEIVING BACKPACKS THROUGH OPERATION BACKPACK®	20,136
FAMILIES AND INDIVIDUALS WHO ARE HOMELESS OR AT RISK OF BECOMING HOMELESS	10,953
OLDER ADULTS	1,451
VETERANS	1,221
ADULTS AND YOUTH WITH BEHAVIORAL HEALTH AND SUBSTANCE USE DISORDERS AND DISABILITIES	
DOMESTIC VIOLENCE SURVIVORS	734
CHILDREN WITH DEVELOPMENTAL DELAYS	383
PEOPLE IMPACTED BY HIV/AIDS	271



ENVISION A DIFFERENT FUTURE

> A CASE FOR SUPPORT EXECUTIVE SUMMARY

Number served annually is based on most recent data; some clients served by multiple programs.

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The most powerful act of humanity is to help someone see how life can change dramatically and for the good, how goals once unattainable can finally come to fruition.

This is what Volunteers of America–Greater New York (VOA-GNY) does every day for tens of thousands in the region. We serve and support:

- The record number of homeless people on our streets,
- Families hoping for the anchor of a permanent home,
- Children whose success depends on an education tailored to their needs and strengths,
- > Veterans who feel forgotten,
- > Survivors of domestic violence.
- Individuals debilitated by chronic conditions, from addiction to mental illness.
- > Seniors in search of a community.

We invite donors to imagine a different future both for the person seeking change and for the organization that brings high-touch programs and essential resources to those who need them most.

Philanthropy makes real the vision of what life can be.



PHILANTHROPY SUSTAINS AND GROWS OUR IMPACT

VOA-GNY has transformed countless lives over 120 years. Each success story showcases New York resilience — individuals or families who find or reclaim independence, and the dedicated staff who help secure this turnaround.

Yet the financial foundation underlying this impact has never been less certain. Public funding remains unpredictable, and the City has come under increasing fire for delayed payments to human services agencies. Bureaucracy is the antithesis of the urgency with which we must serve vulnerable populations.

Add to this new strains placed on VOA-GNY transitional and emergency housing. Many individuals and families must stay in temporary shelters much longer than necessary due to a catastrophic shortage of affordable permanent housing in New York City.

YOUR INVESTMENT CAN CHANGE THIS PICTURE DRAMATICALLY.

Your support for VOA-GNY addresses pressing challenges, ensures a steady flow of dollars that safeguards vital programs — and does more. Philanthropy:

- > Leverages taxpayer dollars.
- Diversifies resources and enables us to fill gaps in public funding.
- Invests fairly and equitably in our exceptional staff of 1,300 top-notch professionals.
- > Underwrites real estate development.
- > Drives innovation the lifeblood of our work.
- Enables VOA-GNY to operate like a business and respond to needs and opportunities.

HELP US ENVISION MANY MORE FUTURES

We step in where others cannot or will not. VOA-GNY often brings about breakthroughs beyond the capacity of peer organizations. Where there is a pressing issue or unmet need, we must respond. This is the VOA way.

Donors like you help secure a sustainable funding model that fulfills our mission more widely and effectively. You inspire new ideas and solutions. You help us retain exceptional staff members and enhance their skills.

Adding to our resources and expertise supports growing vulnerable populations. Our senior services have to expand as more than 10,000 Americans turn 65 each day. With a record 60,000 homeless people in New York City more than a third children, whose housing insecurity puts their health at risk — our pipeline from homelessness to permanent housing must accommodate more.

VOA-GNY was founded on the belief that we all benefit when the community comes together to reach and lift up each person in need.

We call on you to respond, as we respond, and join us in the rewarding work of strengthening the city and region we proudly call home.

To see our full case for support, including an illustration of the breadth of our programs, please visit **voa-gny.org/envision**.